TANGER MED NEWS

Tanger Med Foundation launches a support program of Covid-19 crisis Decathlon strengthens its e-commerce service from Tanger Med Logistical Zone Hands corporation official opening in Tanger Automotive City

Tanger Med Group's News

COVID 19 - TANGER MED CONTINUES ITS PORT ACTIVITIES



All of the Tanger Med port's services are operational, including harbormaster's, pilotage, towing or mooring, in order to ensure maritime calls in the best conditions.

Port activities pursue their usual course, including import/export and transshipment container traffic, import/export truck flow, and liquid/solid bulk traffic, all in compliance with the current guidelines.

The port community is mobilised to serve the import-export flows to meet Morocco's needs such as agri-business, chemical and pharmaceutical products and transhipment for world flows.

Tanger Med port and its partners have set up a continuity plan to ensure port needs and operations 24/7. Access controls to Tanger Med port and terminals are also carried out with increased vigilance, in compliance with the rules on individual protection and distancing measures.

Furthermore, the entire port community, including partners and local authorities, are informed of all the necessary sanitary measures recommended by the Ministry of Health to maintain the safe and proper functioning of the port.

Tanger Med would like to pay tribute to all the people who work daily on the ground despite the exceptional circumstances, including pilots, port operators, logisticians, truck drivers, transit clerks and shipping agents, as well as local authorities related to import/export activity, to ensure the continuity of port operations, maintain a safe and healthy working environment, and guarantee national and international supply chains.

TANGER MED DEPLOYS ITS PLAN AGAINST THE VIRUS



In the current coronavirus epidemic, Tanger Med Port Authority's priority is to adopt preventive measures to protect the health of users and ensure the continuity of national and global supply chains.

Thus, Tanger Med port has set up a business continuity plan, has equipped itself with all the human and material resources, and has implemented all the specific measures to ensure the best sanitary conditions for its users.

It is in this context that disinfection operations of port facilities are continuously carried out by highly qualified teams supervised by the Border Health Control Service.

Also, all accesses to the port are equipped with thermal cameras and IR thermometers to monitor the body temperature of users and the ground has been traced at the various assembly points to ensure compliance with the distancing rules.

In addition to the sanitary measures enacted by the public authorities and the awareness-raising signage to encourage users to adopt barrier measures, Tanger Med port has installed hydro-alcoholic gels and disinfectant liquid dispensers in all public areas and distributes personal protective equipment to all its employees and partners of the various administrations.









Port complex: Tanger Med Port Authority

MOTHER VESSEL MSC MINA, LATEST GENERATION OF CONTAINER SHIPS CALLS AT TANGER MED

Tanger Med Port received on Tuesday 22nd March the call of Mother Vessel MSC MINA which is part of the 2M alliance of Maersk Line.

The MSC MINA is among the latest generation of container ships with a capacity of 23,656 TEU and 399.77m LOA. The call took place at TC1 container terminal, and was carried out in the best conditions under the joint efforts of the port harbourmaster's office and pilotage services.







TWO EXCEPTIONAL CALLS AT THE TC1 CONTAINER TERMINAL



In addition to Maersk Line's Asia-Europe services (AE1, AE5 and AE7) which regularly call at the Tanger Med port, the AE2 service recorded two exceptional calls at TC1 container terminal on 8th and 23rd March 2020 respectively.

The AE2 service is part of Maersk Line's services deployed on the Asia-Europe axis, which rotate as follows:

DECATHLON STRENGTHENS ITS E-COMMERCE SERVICE FROM TANGER MED LOGISTICAL ZONE

Decathlon Tanger Med continues its logistic activities and strengthens its e-commerce service in Morocco in order to respond to the largest number of online orders from its customers who continue practicing their sports activities at home.

The world leader in sporting goods prepares around 300 orders per day from its warehouse in the Tanger Med logistical zone, which are then delivered directly to customers' homes in all Morocco regions.

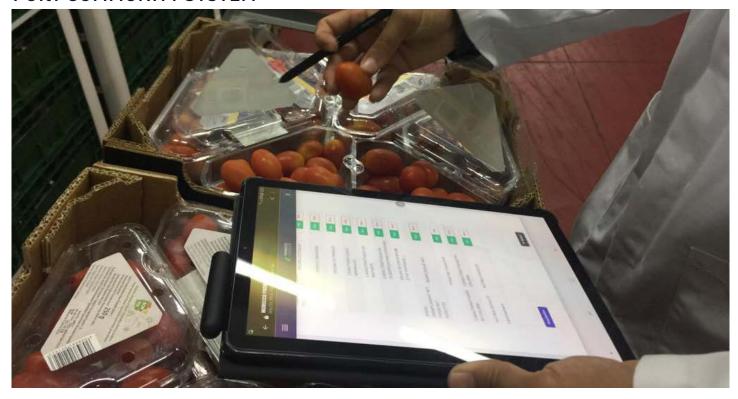
The major Metropolitan areas remain their biggest customers, namely Casablanca, Rabat, Marrakech, the Southern Region, as well as Northern Morocco.

Since the launch of the Decathlon e-commerce service from Tanger Med Logistical Zone in 2018, a good number of customers have opted for this online purchasing option. Over the past month, the number of sports items ordered and delivered has reached approximately 36,000 items per month.



الرياضة للجميع - LE SPORT POUR TOUS

DIGITIZATION OF AGRIBUSINESS EXPORT CERTIFICATES THROUGH TANGER MED PORT COMMUNITY SYSTEM



Tanger Med has set up a paperless solution for the export process of agribusiness products originally from packaging stations throughout the Kingdom.

From January 2020, the inspection certificate issued by FOODEX and the phytosanitary certificate issued by the ONSSA required for food exports are systematically integrated into Tanger Med Port Community System, and accessible to a database of nearly 5,000 Moroccan exporters throughout the Kingdom.

Thanks to the automated exchange, these documents are also transmitted digitally to the Customs Administration to obtain the customs-boarding voucher through the port.

These new paperless services made by Tanger Med are the result of a partnership with the FOODEX and ONSSA control bodies. under the supervision of the Ministry of Agriculture and Maritime Fisheries, as well as with the Customs and Indirect Taxes Administration, serving the competitiveness and facilitation of Moroccan agribusiness exports.

Tanger Med is thus continuing its commitment in the digitization process for the continuous improvement of its services to customers.

These new services are therefore added to a range of solutions already accessible from Tanger Med Port Community System such as: maritime calls management, digitisation of port passage, traceability of freight units, multi-channel payment, etc...

Tanger Med is Morocco's leading export port. In 2019, it handled more than 4.8 million TEU containers and 65 million tons of goods.

With regard to Ro-Ro traffic, Tanger Med handled more than 350 000 trucks. These exports are mainly related to industrial and agribusiness products.

For food traffic, Tanger Med processed more than 82 630 truck units in 2019.

To facilitate Moroccan exports, Tanger Med has set up a 19 HA infrastructure dedicated to exports that can process more than 2 100 units per day with an export transit time of 2h, and offering a dematerialized management of the export process.

INTEGRATION OF THE ENTRY SUMMARY DECLARATION INTO TANGER MED PORT **COMMUNITY SYSTEM**

Tanger Med has extended its digital offer by implementing the ENS (Entry Summary Declaration) in its Port Community System to be submitted prior to the entry of goods into the European Union.

Supply chain operators (at origin) will now be able to forward the ENS to the first customs office of entry to the European Union via Tanger Med Port Community System, prior to the arrival of goods in the EU.

Note that this declaration which is implemented by the European Commission is required by the Safety / Security measure ICS (Import Control System) for imports to the European Union.

The recovery of the MRN code (Movement Reference Number). a unique identifier assigned to each ENS after their validation and registration, is thus ensured by Tanger Med Port Community System.

The implementation of this new digital service aims at improving the performance of the port and airport passage and more broadly of the logistics ecosystem and will provide operators more autonomy for the completion of export formalities.



DIGITIZATION OF THE EXIT PERMIT WITH THE CUSTOMS ADMINISTRATION



Within the framework of the partnership agreement signed between Tanger Med and the Customs Administration (ADII), and in order to make the exchange of information more fluid and reliable, the exit permit issued by Tanger Med Port is now sent through an electronic data exchange to the BADR system of the ADII.

The digitization of this procedure allows to smooth the customs control at the exit of Tanger Med port and thus contributes to the optimization of the handling time of import flows.

DIGITIZATION OF TANGER MED'S PURCHASING FUNCTION: FIRST STEPS ACHIEVED

As part of the digitization of the Tanger Med Group's purchasing process, the i-SUPPLIER and i-PROCUREMENT modules have been successfully deployed.

Indeed, suppliers can now reference themselves online via the Tanger Med purchasing portal (https://portailachats. tangermed.ma).

Also, purchase requests and order reception are now done on the i-PROCUREMENT electronic platform.

Tanger Med's commitment to digitize this process stems from its desire to optimize processing times and make data reliable when exchanging with its partners.

The next steps will consist of digitizing the entire Group's purchasing process with the online management of calls for tenders as well as the digital monitoring of order execution through the "Sourcing" module, which is scheduled to go live towards the end of the second quarter.



Industrial Platform: Tanger Med Zones

2019 TANGER MED ZONES ACTIVITY REPORT

INDICATORS OF TANGER MED ACTIVITY ZONES

New industrial projects on all Tanger Med's activity zones in 2019 Billion dirhams of new investment and **11 570** corresponding jobs

Billion dirhams of exports from the Tanger Med Industrial Platform

PERFORMANCE IN ACTIVE SECTORS

Business volume coming from the activity zones of Tanger Med Zones is up 6% compared to 2018 and amounted to 85 Billion Dirhams in 2019.

The corresponding sector performances are:

- 64 billion dirhams for the automotive sector, up 4% compared to 2017, linked to the performances recorded by the sector thanks to the combined evolutions of Renault Tanger Med exports and manufacturer sourcing (Renault, Ford, PSA,..)
- 14 billion dirhams for the dedicated Logistical Zone
- 7 billion dirhams for other industrial sectors, notably textiles and aeronautics

In terms of logistics flows created (including trucks and containers), they also increased by 7.5% and amounted to 304 224 units in 2019 (compared to 281 491 units in 2018) across all activity zones of Tanger Med industrial platform

NEW PRIVATE INVESTMENTS

The year 2019 was marked by the setting up of 125 new projects in all of Tanger Med's activity zones, which represent private investments of 5.1 billion dirhams and 11 570 new jobs.

These projects include in particular the Indian group Varroc Lighting Systems, a world leader in automotive lighting systems, the French group Valeo, the Martur Fompack group, one of the main producers of car seats in the world, TE Connectivity, world leader in sensor and connectivity solutions, and the German group ContiTech.

To date, Tanger Med's activity zones have a total of 1000 companies on a developed area of 2 000 ha and operating in more than 10 different industrial sectors.



COVID 19 - PORT ACTIVITIES CONTINUE NORMALLY

Tanger Med industrial platform is operational in order to continuously support the import-export activities of international and national companies located within its 6 activity zones. Industrial sectors remain functional, notably in the pharmaceutical, renewable energies, aeronautics, automotive, plastics, agribusiness, packaging and services sectors, in compliance with the health security measures recommended by the Ministry of Health and WHO.

The business continuity plan has carried out in an efficient and organized manner to provide all employees, partners and industrial customers with all required information during this period, as well as all the necessary protective equipment.

Administrations remain active and the management of flows in both import and export is optimized to meet the continuous demand from industrial operators.



TANGER MED IMPLEMENTS ITS BUSINESS CONTINUITY PLAN



Tanger Med Zones, the operator of the industrial platform, has implemented health security measures to support the activities of industrial customers, and continuously offer them an international standards quality service, while preserving the health security of employees. Several actions have been initiated in the industrial platform such as:

Body temperature monitoring, distributing masks and gloves to administrations, employees, service providers, and other stakeholders within the zones, respecting social distancing by floor marking, the number of passengers reduced in transports. disinfection of transports and common areas of the zones (roads, sidewalks, easements, facades, etc.), awareness raising through posters and signage within administrations and zones etc.

DIGITIZATION OF TANGER MED'S PURCHASING PROCESS: FIRST STEPS **ACHIEVED**

Multinationals and local businesses based in Tanger Med industrial platform's activity zones have established a business continuity plan to deal with social distancing measures.

Several actions have taken by manufacturers, in particular the reduction to the minimum necessary of operational collaborators, the supply of personal protective equipment (mask, gloves, hydro-alcoholic gel etc.), the implementation of social distancing measures within production lines, etc.

Manufacturers have maintained their production operations in both for their usual business, by adjusting the industrial production capacity to market demand or by setting up new production lines in order to provide essential equipment during the health emergency period, in particular protective masks, office screens, packaging to support the local agri-food market, disinfection products etc.



HANDS CORPORATION OFFICIAL OPENING IN TANGER AUTOMOTIVE CITY



HANDS CORPORATION group inaugurated last January 14th, at Tanger Med industrial platform, its new production site for aluminium wheels, first production site in Africa.

By setting up in Tanger Automotive City, the company is joining an already existing ecosystem made up of more than one hundred automotive original equipment manufacturers (OEM), located close to Tanger Med Port, Africa's leading container port, offering key maritime connections to world markets.

Covering an area of 23 Ha, the Hands 8 industrial complex represents an investment of 4.3 billion dirhams and will create 1,600 jobs. Its ultimate production capacity is 8 million units per year, 85% of which is destined for export. Hands aims to address major manufacturers such as PSA, Renault, Nissan, VW, GM, Hyundai, Ford, KIA, Skoda, Suzuki, Chrysler...

It should be noted that this strategic project is the first Korean flagship project in Morocco, led by a major player in Korean industry and one of the top 5 world's largest manufacturers of aluminium wheels.





Tanger Med Foundation

COVID 19: TANGER MED FOUNDATION SUPPORTS THE POPULATION



Tanger Med Group continues, through its Foundation, to strengthen its action dedicated to the management of the COVID 19 pandemic, particularly in the various neighbouring municipalities.

Tanger Med Foundation has thus contributed to a vast distribution program for the benefit of local population in collaboration with the Fahs Anjra Province. The donation includes first necessities (food products and hygiene products) and takes place over several stages under the coordination of the local authorities. By their presence, Tanger Med Foundation's teams support the families and remain attentive to their needs.

To date, the solidarity campaign has helped several needy families. Tanger Med Foundation will continue its involvement in the cities of Tangier and Tetouan in collaboration with the Wilaya of Tangier and the province of Tetouan.





TANGER MED FOUNDATION CERTIFIED ISO 9001 V2015

Tanger Med Foundation maintains its ISO 9001 Version 2015 certification after undergoing an audit focused on the review of the processes and procedures implemented. The Quality Management System of Tanger Med Foundation has 0 major and 0 minor non-conformities.

The keep up of the certification demonstrates the commitment of Tanger Med Foundation's teams to a continuous improvement approach, in order to achieve the predefined objectives for sustainable development project management.





CONSTRUCTION PROGRAM FOR 36 ELEMENTARY SCHOOL CLASSROOMS IN THE **FAHS ANJRA PROVINCE**

Tanger Med Foundation has signed a partnership agreement with the Provincial Committee of the National Initiative for Human Development (INDH), the Fahs Anjra Provincial Council, the Provincial Directorate of the Ministry of National Education and the Agency for the Promotion and Development of the North (APDN), for the construction of 36 elementary school classrooms in the Fahs Anjra province.

Aligned with the national guidelines on elementary school education, the program aims to generalise access to elementary school education throughout the province of Fahs Anjra, and to strengthen its role as an essential step in preparing very young children to enter the primary cycle in the best possible conditions.

The program should provide modern, functional and secure socio-educational infrastructures.



In parallel with the launch of construction work, as construction work is being launched, the training and integration of preschool teachers is being carried out by the Moroccan Foundation for the Promotion of Pre-school Education.

ROBOTICS AT THE SERVICE OF ELEMENTARY SCHOOL EDUCATION



Similarly, Tanger Med Foundation has contributed in collaboration with Fahs Anjra Province, to the provision of educational robots in all pre-schools of the Province.

The operation consisted in providing 120 educational robots and 24 compatible tablets via a specific remote-control application. The aim is to enable the very young to discover technology in a playful and interactive setting.

The experiment consists of modelling the robot and creating an animation according to a theme chosen by the children.

SCHOOL TRANSPORTATION PROGRAM: A COLLECTIVE MOBILIZATION AGAINST DROPPING OUT OF SCHOOL

Since its creation, Tanger Med Foundation has been committed to the fight against school dropout and has multiplied its actions to improve the conditions of schooling for children in the intervention zone. School transportation program is the project that best illustrates this commitment.

This year, Tanger Med Foundation renewed its partnership agreements with the Tanger-Tetouan Regional Academy of Education and Training and the Parents' Associations.

Today, the program provides transportation for more than 4 490 students per day (primary, middle and high schools) in all the rural communes of Fahs Anjra Province.



DAR AL FATATE AND DAR TALEB RECEPTION CENTRES

Dar Al Fatate and Dar Taleb Reception Centres are a strategic pillar of education in rural areas, in addition to school transport.

These facilities provide accommodation and many other functions. They offer spaces for exchange, integration and learning in a continuous quest for maintenance and improvement.

Tanger Med Foundation provides financial support to ensure the operation of 6 centres in the communes of Ksar Sghir, Melloussa, Taghramt and Jouamâa.

At the same time, Tanger Med Foundation provides tutoring programs within the centres to help students in difficulty.



CONSTRUCTION OF A PRIMARY SCHOOL AIN CHOUKA, KSAR EL-MAJAZ COMMUNE



In 2019, the archaeological site of the Ksar Al Majaz commune was included in the final list of Islamic heritage following the work and studies of the Islamic Educational, Scientific and Cultural Organization (ISESCO).

This has led the various participants to launch the relocation works of Ksar Al Majaz primary school that was built on the archaeological site.

Tanger Med Foundation signed a partnership agreement with the Provincial Directorate of the Ministry of Education in Fahs Anjra for the transfer and reconstruction of the school in the village of Ain Chouka.

The school will be built in two floors on a plot of 2000 m2. The construction work will be financed by Tanger Med Foundation.

FURNISHING AND EQUIPPING A CLASSROOM FOR CHILDREN WITH DISABILITIES

Tanger Med Foundation has implemented in partnership with the Provincial Directorate of the Ministry of National Education Fahs Anjra, a project to develop and equip a classroom dedicated to children with disabilities in the Jouamâa school, Jouamâa rural town.

The project responds to the need to support these children and to provide them with an adapted teaching programme that will facilitate their integration into the normal cycle.

The classroom has been equipped with specific and secure equipment and tools. The education staff have been trained to help the children grow and develop.

Today, a dozen children with disabilities have returned to their classroom in Jouamâa.



PROGRAM TO SUPPORT THE SOCIO-PROFESSIONAL INTEGRATION OF DISABLED **PEOPLE**



Inline with Tanger Med Group's CSR strategy, Tanger Med Foundation launched in December 2019 a program to support the socio-professional integration of people with disabilities.

Through this ambitious program, Tanger Med supports people with disabilities in the context of discovery and socialization internships.

To date, Tanger Med Foundation has signed other agreements with associations in the region. Eight interns are continuing their internships within the various departments and subsidiaries of the Group (Deaf-mute, Down's syndrome, motor disability).

Tanger Med Foundation will continue its involvement in order to broaden this approach and raise awareness among economic players within the Group's scope.

HEARING AIDS: RECONNECTING WITH YOUR SOCIAL LIFE



As part of its actions dedicated to improving health facilities in the region, Tanger Med Foundation has collaborated with Fahs Anjra Province, the Provincial Health Delegation and the Association Les Sourdoués to help people suffering from deafness.

A diagnosis has identified 22 deaf people in the villages of the Fahs Anjra Province. The support program set up for this purpose enabled them to benefit from specialised consultations, screenings and measures.

Recordings of Auditory Evoked Potentials (AEPs) were made for 5 people and hearing aids were given to 19 needy cases.

The action will enable the beneficiaries to gradually rediscover a taste for life and should facilitate their schooling and socialization.

As a reminder, in January 2019, a similar operation benefited 20 people.

SUPPORT FOR ELDERLY PEOPLE WITH DISABILITIES

As part of its solidarity actions, Tanger Med Foundation pays particular attention to people with disabilities. At the request of a local association, an adult diaper delivery operation was launched for the benefit of 150 elderly people with disabilities in Fahs Anjra Province. The donation involves the distribution of 120 000 diapers to improve the hygiene conditions of the beneficiaries and protect them against incontinence and related infections.

This action has brought significant help to the daily life of families in rural areas and alleviated their suffering due to the enormous need for changing clothes and blankets.



TANGER MED FOUNDATION IS COMMITTED TO THE PROMOTION OF ART



Tanger Med Foundation signed a partnership agreement with Tanger Med Port Authority (TMPA) and the National Institute of Fine Arts of Tetouan (INBAT) for the realization of artistic competitions for the benefit of INBAT students.

This partnership aims to promote art among young people and to support student-artists in the conduct of artistic creation projects. A competition of painting on canuas has been launched for this purpose among students under the theme "Tanger Med port and its environment".

A ceremony to award prizes to the competition winners was held in February at the Centre for Modern Art in Tetouan.

The initiative allowed to discover the potential of the artistic creativity of the Institute's talented students who were able to expose Tanger Med Port complex through colour and movement.











